Intellicom

INTELLICOM · BUSINESS SOFTWARE



Intellicom Chat

Work conversations that sit beside your business records

Intellicom Chat is a team messaging platform with channels, direct messages and threads, available on desktop and mobile. It moves work conversations out of scattered WhatsApp groups and into one place, and because it connects to your business systems, people can discuss and act on real documents without switching tools.

MADE FOR

- Teams that want simple, organised work chat
- Businesses replacing WhatsApp groups for work conversations
- Organisations already running Intellicom ERP, People, CRM or Service Desk
- Support and operations teams that need to act on documents quickly

Intellicom IT (Pty) Ltd · pmalan@intellicom.org.za · 087 378 1162 · WhatsApp 068 609 2769 · intellicom.org.za

WHAT YOU CAN DO

Put it to work from day one

01 Run team conversations in public and private channels, grouped into workspaces

02 Keep side discussions tidy by moving them into threads

03 Share files, polls and links with previews, and find them again through search

04 Paste a link to a business document and see a card with its status and key fields

05 Approve, reject or send back a document without leaving the chat

06 Export messages, files and channels, or take a full backup, whenever you need to

INSIDE THE PRODUCT

Key features

Everyday messaging

- Public and private channels, grouped into workspaces
- Direct messages between colleagues
- Threads for side discussions
- Formatting, mentions, code blocks, polls, emoji and custom reactions
- Reminders and scheduled messages

Files and search

- Share photos, videos and documents
- Link previews inside conversations
- Files listed per channel
- Search across messages, files, links and people
- Message history that stays available

Connected to your business systems

- Document cards that show status and key fields from a pasted link
- Channel notifications when a document is created, changed or submitted
- Notification conditions and message templates set up without code
- Approvals and workflow actions taken directly from the chat
- Leave status shown next to a person's name

Anywhere access and automation

- Desktop and mobile access, including iOS and Android apps
- Web and phone push notifications with quiet hours and per-channel settings
- Bots that can post and reply
- Incoming webhooks that post into channels
- AI agents that can use your own OpenAI or compatible provider

BETTER TOGETHER

Works with your other Intellicom systems

Intellicom ERP
Share ERP documents in channels, get alerts and approve from the chat.

Intellicom People
See who is on leave right next to their name.

Intellicom CRM
Link, discuss and follow CRM records in channels.

Intellicom Service Desk
Share tickets in channels and raise issues from messages.

GETTING STARTED

How we get you running

01
Discover
We learn how your business runs today and agree what the system must do.

02
Configure
We set it up around your processes, documents and approvals.

03
Move and train
We bring your existing data across and train the people who will use it.

04
Go live and grow
We switch you over, stay close in the first weeks and add more as you grow.

THE INTELLICOM SERVICE

We run it, you use it

Hosted for you
Runs on Intellicom-managed servers in South Africa, so your data stays in the country and there is nothing to install.

Set up around your business
We configure it to match how you already work and bring your existing data across.

Looked after
Backups, updates and monitoring are handled by our team, so your people can get on with their jobs.

Training and local support
We train your team and stay on call, with support from people in Cape Town who know your system.

See Intellicom Chat in action

Ask us for a demonstration and a quote tailored to your business.
pmalan@intellicom.org.za · **087 378 1162** · WhatsApp **068 609 2769**

Intellicom