Intellicom

INTELLICOM CONNECT · HARDWARE FOR YOUR ERP



Intellicom Connect Cold Chain

Know before it spoils or stops.

A fridge fails overnight, the generator does not start, and nobody finds out until stock is lost. We install battery sensors and a gateway, and connect them to Intellicom ERP, Service Desk and Analytics.

MADE FOR

- Food and beverage businesses
- Butcheries, bakeries and cold rooms
- Sites running on generators
- Anyone with tanks to keep full

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WHAT YOU CAN DO

What is in the kit and how it works

01 Battery sensors for temperature, humidity and doors

02 Power and generator monitoring

03 Tank and water level sensors

04 A gateway, backup power for the gateway, and set-up

05 Sensors report to a gateway we install, and a small service we run passes readings and alerts to the ERP

06 When a limit is passed, a ticket opens in Intellicom Service Desk against the right asset or warehouse

INSIDE THE PRODUCT

In detail

What is included

- Battery sensors for temperature, humidity and doors
- Power and generator monitoring
- Tank and water level sensors
- A gateway, backup power for the gateway, and set-up

How it connects

- Sensors report to a gateway we install, and a small service we run passes readings and alerts to the ERP
- When a limit is passed, a ticket opens in Intellicom Service Desk against the right asset or warehouse
- Charts and history appear in Intellicom Analytics

What we do

- We choose the right kit with you and supply it
- We install it and connect it to your system
- We test it with your own data and train your people
- We keep it running every month with Connect Care

Good to know

- This suits fridges and cold rooms. Regulated vaccine and pharmacy monitoring needs a specialist logger, and we can work alongside it.

BETTER TOGETHER

Works with your Intellicom systems

- **Intellicom ERP**
- **Intellicom Service Desk**
- **Intellicom Analytics**

GETTING STARTED

How it starts

01

Free assessment

Thirty minutes. We look at your devices and your system and tell you plainly where we would start.

02

Written plan and quote

What is ready now, what needs extra work, and the cost, in writing before you decide.

03

Install, connect, test

We supply and set up the devices, connect them to the system and test with your own items and people.

04

We stay on

Monthly care keeps it working through updates, firmware changes and the odd failed device.

THE CONNECT SERVICE

We choose it, connect it and look after it

Chosen for you

Hardware tested for the job and supplied through South African distributors, quoted once together with the set-up.

Connected to your system

We connect each device to your Intellicom products, so a scan, a check-in or a reading lands where it belongs.

Tested with your own data

We try it with your own items, people and documents before we call it done, and train your team.

Looked after

Connect Care covers monitoring, updates and a help line, with the same helpdesk that looks after your system.

Book a free assessment for Intellicom Connect Cold Chain

Thirty minutes: we look at your devices and tell you plainly where we would start.

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