Intellicom

INTELLICOM · BUSINESS SOFTWARE



Intellicom Field Buddy

Take orders anywhere, even with no signal

Intellicom Field Buddy is a mobile app for sales reps who sell to customers on the road. Reps see their customers, prices and last known stock, take orders and record payments with or without signal, and every order reaches ERPNext exactly once.

MADE FOR

- Distributors and wholesalers with reps on the road
- Manufacturers selling to retailers
- Businesses already running ERPNext
- Sales managers who need orders in the system the same day

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WHAT YOU CAN DO

Put it to work from day one

01 Take a repeat order for a known customer in under a minute

02 Work a full day with no signal: customers, orders, visits and payments

03 See each customer's balance, credit limit, last order and last visit

04 Know every order went through once, never twice, or see a plain-English reason why it did not

05 Share a provisional order as a PDF over WhatsApp or email on the spot

06 Set it up yourself and have reps taking orders in under an hour

INSIDE THE PRODUCT

Key features

Orders

- Sales orders from cached items, price lists and customer prices
- Estimated totals offline, confirmed by ERPNext on sync
- Repeat last order and favourite items per customer
- Last known stock with the time it was read
- Orders sync as drafts, or auto-submit if you choose

Customers, visits and payments

- Customer list with balances and credit limits
- New customers captured offline, pending office approval
- Visit check-in with notes, outcome and photos
- Follow-ups due today on the rep's list
- Payments recorded offline as drafts for the office to confirm

Sync you can trust

- Every action sent once, with no duplicates on retry
- Plain-English results for anything ERPNext rejects
- Full audit trail of every order and device in ERPNext
- Encrypted data on the phone, wiped when a device is removed
- Android and iOS

BETTER TOGETHER

Works with your other Intellicom systems

> **Intellicom ERP**
> Orders, customers, visits and payments land in ERPNext and go through its own checks, so ERPNext stays the one source of truth for prices, stock and balances.

GETTING STARTED

How we get you running

01

Install

Add the Field Buddy companion app to your ERPNext, on Frappe Cloud or your own server.

02

Set up

A short wizard sets which customers each rep sees, the price list, warehouse and taxes, then checks everything is ready.

03

Invite your reps

Each rep scans a QR code on their phone. Their customers, items and prices download on the first sync.

04

Sell

Reps take orders and payments all day. Everything reaches ERPNext the moment they have signal.

THE INTELLICOM SERVICE

Built for ERPNext, made for the road

Your system stays in charge

ERPNext decides prices, stock and balances. The app never changes what a rep entered without showing them.

No passwords on phones

Each phone gets its own key tied to the rep. Remove a rep or a lost phone in ERPNext and the app wipes its data.

Built for ERPNext

Works with ERPNext version 15 and newer, on Frappe Cloud or self-hosted, including Intellicom ERP.

Help when you need it

Clear messages on every screen, and one tap sends sync diagnostics to your admin or to our team.

See Intellicom Field Buddy in action

Ask us for a demonstration and a quote tailored to your business.

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