Intellicom

INTELLICOM · PRODUCT CATALOGUE

Business software, hosted and supported for you

Twenty-two connected systems for running a business, from accounting and people to customers, the shop counter, field sales, service, learning and industry solutions. We set them up around how you work, host them in South Africa and look after them, so your team simply uses them.

Intellicom IT (Pty) Ltd · pmalan@intellicom.org.za · 087 378 1162 · WhatsApp 068 609 2769 · intellicom.org.za

THE RANGE

Pick what you need, add more as you grow

RUN THE WHOLE BUSINESS



Intellicom ERP

One system for finance, stock, sales and production



Intellicom Books

Simple accounting for small businesses



Intellicom People

HR, leave and payroll in one place

WIN AND KEEP CUSTOMERS



Intellicom CRM

Every lead and deal, in one clear view



Intellicom Shop

Sell online from the stock you already hold



Intellicom Service Desk

Support tickets answered on time, every time



Intellicom Payments

Take online payments through established gateways

SELL IN STORE AND IN THE FIELD



Intellicom POS

A complete point of sale, from the till to the books



Intellicom Field Buddy

Take orders anywhere, even with no signal

UNDERSTAND THE NUMBERS



Intellicom Analytics

Answers from your data, without writing SQL

INDUSTRY SOLUTIONS



Intellicom Lending

Manage every loan from application to closure



Intellicom Campus

Admissions, fees, timetables and results in one system



Intellicom Health

Patient care and back office in one system

TEAMS AND KNOWLEDGE



Intellicom Academy

Train staff and customers on your own platform



Intellicom Teamspace

Calm, organised discussion for remote teams



Intellicom Files

Store, share and edit files in one place



Intellicom Knowledge Base

Publish guides your team and customers find



Intellicom Chat

Work conversations that sit beside your business records



Intellicom Mail

Business email with administration in one place

WEBSITES AND DOCUMENTS



Intellicom Sites

Build and publish fast websites visually



Intellicom Print Studio

Design professional documents without writing code

BUILT FOR YOU



Intellicom Platform

Custom business applications, built to fit you

Intellicom

INTELLICOM · BUSINESS SOFTWARE



Intellicom ERP

One system for finance, stock, sales and production

Intellicom ERP brings accounting, buying, selling, stock, manufacturing, projects and assets into a single system, so your teams work from the same numbers. It replaces the patchwork of spreadsheets and disconnected packages that slows month-end and hides what is really happening in the business.

MADE FOR

- Trading and distribution companies
- Manufacturers with multi-level bills of materials
- Retailers running one or more points of sale
- Project-based and service businesses
- Groups with several subsidiaries or currencies

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WHAT YOU CAN DO

Put it to work from day one

01 Run the general ledger, payables and receivables and produce financial statements from one system

02 Raise material requests and purchase orders through multi-level approvals and pay suppliers

03 Take sales from order to invoice to payment, using pricing rules and print formats

04 Track stock by warehouse, serial number and batch against a full stock ledger

05 Plan production with bills of materials, work orders and job cards, including subcontracting

06 Track project tasks, timesheets and expenses and see whether each project is profitable

INSIDE THE PRODUCT

Key features

Finance and accounting

- General ledger, accounts payable and accounts receivable
- Financial statements and reports
- Multi-subsidiary and multi-currency support
- Fixed asset management from purchase to disposal
- Cash flow management in one place

Buying, selling and stock

- Material requests, purchase orders and supplier payments
- Supplier scorecards
- Sales orders, sales invoices and pricing rules
- Item master, warehouses, serial and batch tracking
- Cloud-based point of sale with multi-store and shift management

Manufacturing, projects and quality

- Multi-level bills of materials and production planning
- Work orders, job cards and subcontracting
- Quality inspections, quality templates and non-conformance reporting
- Project and task tracking with timesheets and expense tracking
- Revenue recognition on projects

Customisation and control

- Customisable forms, reports, print formats and dashboards
- Multi-level approval workflows
- Roles and permissions down to field level
- Mobile-friendly access
- Document management with version control
- Open API for connecting other systems

BETTER TOGETHER

Works with your other Intellicom systems

Intellicom People
Adds HR and payroll that post straight into the same accounts.

Intellicom CRM
Extends the sales pipeline into quotations, invoicing and accounting.

Intellicom Service Desk
Keeps customer records in step between support tickets and the ERP.

Intellicom Analytics
Lets you query and chart your ERP data in dashboards.

GETTING STARTED

How we get you running

01

Discover

We learn how your business runs today and agree what the system must do.

02

Configure

We set it up around your processes, documents and approvals.

03

Move and train

We bring your existing data across and train the people who will use it.

04

Go live and grow

We switch you over, stay close in the first weeks and add more as you grow.

THE INTELLICOM SERVICE

We run it, you use it

Hosted for you
Runs on Intellicom-managed servers in South Africa, so your data stays in the country and there is nothing to install.

Set up around your business
We configure it to match how you already work and bring your existing data across.

Looked after
Backups, updates and monitoring are handled by our team, so your people can get on with their jobs.

Training and local support
We train your team and stay on call, with support from people in Cape Town who know your system.

See Intellicom ERP in action

Ask us for a demonstration and a quote tailored to your business.
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INTELLICOM · BUSINESS SOFTWARE



Intellicom People

HR, leave and payroll in one place

Intellicom People manages your employees from recruitment to exit, with leave, attendance, expenses, performance reviews and payroll in a single system. It removes the spreadsheets and paper forms that make HR slow and error-prone, and gives staff a self-service portal and mobile app.

MADE FOR

- Owner-managed businesses with a growing headcount
- HR and payroll administrators
- Companies with shift-based or field staff
- Groups running several companies

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WHAT YOU CAN DO

Put it to work from day one

01 Recruit new staff and run onboarding, transfers, promotions and exit interviews

02 Set leave policies, import regional holidays and approve leave requests

03 Record attendance, including geolocation-based check-in and check-out

04 Process employee advances and expense claims through multi-level approvals

05 Set goals, run appraisal cycles and collect continuous feedback

06 Build salary structures, configure income tax slabs and run payroll

INSIDE THE PRODUCT

Key features

Employee lifecycle

- Recruitment
- Onboarding, promotions and transfers
- Exit interviews
- Employee self-service portal for profile updates, leave requests, attendance and payslips
- Multi-company support

Time, leave and expenses

- Leave policies, holidays and leave encashment
- Shifts, roster management and automatic attendance
- Mobile check-ins
- Attendance reports
- Employee advances and expense claims with approval workflows

Performance and payroll

- Goal tracking aligned to key result areas
- Employee self-evaluation and appraisal cycles
- Salary structures and standard payroll runs
- Additional and off-cycle payments
- Employee loans
- Income breakdowns on salary slips and tax reports

Control and reporting

- Single dashboard for HR and payroll operations
- Multi-level approvals and audit logs
- Granular access control
- Standard reports plus custom reports and dashboards
- Mobile app for leave approval and check-in

BETTER TOGETHER

Works with your other Intellicom systems

> **Intellicom ERP**
> Payroll and expense claims post into the same accounting system.

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Intellicom Books

Simple accounting for small businesses

Intellicom Books is a straightforward accounting and invoicing system for small businesses. It covers sales, purchases, stock and point of sale, with double-entry bookkeeping and the standard financial reports, so a small business can keep proper books without a heavyweight system.

MADE FOR

- Small businesses that need straightforward accounting
- Shops and counter-sales businesses
- Businesses with stock across more than one location
- Owners who want to host and control their own accounting data

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WHAT YOU CAN DO

Put it to work from day one

01 Turn quotes into invoices and record payments as they arrive

02 Capture supplier bills, supplier payments and returns

03 Print invoices with your own logo and terms

04 Track stock across multiple locations, with batches, expiry dates and serial numbers

05 Sell at the counter by scanning barcodes, taking payments and printing receipts

06 Produce Profit and Loss, Balance Sheet, General Ledger and Trial Balance reports

INSIDE THE PRODUCT

Key features

Sales and purchases

- Quotes converted into invoices
- Payments recorded as they arrive
- Bills, supplier payments and returns
- Price lists, discounts, coupons and loyalty points
- Invoices printed with your logo and terms

Stock and point of sale

- Stock tracked across multiple locations
- Batches, expiry dates and serial numbers
- Stock updated with each sale and purchase
- Barcode scanning, payments and receipts at the counter
- Cash counted at shift open and close

Accounting and reports

- Double-entry bookkeeping
- A ready-made chart of accounts for your country
- Journal entries
- Profit and Loss and Balance Sheet
- General Ledger and Trial Balance

Access and hosting

- Team members with set permissions for what each person can see and do
- Hosted on your own server
- Usable in a web browser on a computer or phone
- Installable to a phone home screen

BETTER TOGETHER

Works with your other Intellicom systems

> **Intellicom ERP**
> Businesses that outgrow simple bookkeeping can step up to the full ERP.

GETTING STARTED

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Set up around your business

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Looked after

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Training and local support

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See Intellicom Books in action

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INTELLICOM · BUSINESS SOFTWARE



Intellicom CRM

Every lead and deal, in one clear view

Intellicom CRM gives your sales team one place to capture leads, track deals and keep every email, call and WhatsApp message together. It replaces scattered inboxes and spreadsheets so no enquiry is forgotten and you can see where each deal stands.

MADE FOR

- Small and mid-sized sales teams
- Sales managers who need a clear pipeline
- Businesses that win work by phone, email and WhatsApp
- Companies that quote from a product list

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WHAT YOU CAN DO

Put it to work from day one

01 Capture leads from web forms, emails, WhatsApp messages and Facebook lead ads

02 Convert leads into deals with contacts and organisations saved automatically

03 Move deals through stages on a drag-and-drop Kanban board

04 Keep emails, call logs with recordings and WhatsApp messages on each deal

05 Create quotations from the products added to a deal

06 Forecast and review lead sources and loss reasons on a dashboard

INSIDE THE PRODUCT

Key features

Lead and deal management

- All-in-one lead and deal page with activities, comments, notes and tasks
- Lead conversion to deals with multiple currencies
- Product-based deal values
- Kanban, list and grouped views
- Custom views with filters, sorting and columns

Communication

- Calling from the CRM with call recording through Twilio or Exotel
- WhatsApp messages sent and received in the CRM
- Emails kept on each deal
- Reusable email templates

Automation and follow-up

- Automatic assignment and updating of deals
- Tasks for follow-ups
- First-reply SLAs for new leads
- Prompt for a reason when a deal is lost
- Import of leads, deals, contacts and organisations from CSV or Excel

Setup and access

- Custom fields and renamable stages without code
- Permissions that control who sees which leads and deals
- Mobile browser access and a mobile app for deals and tasks
- Sales dashboard with forecasting

BETTER TOGETHER

Works with your other Intellicom systems

> **Intellicom ERP**
> Extends the CRM into quotations, invoicing and accounting.

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Set up around your business

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Looked after

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Training and local support

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See Intellicom CRM in action

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Intellicom Service Desk

Support tickets answered on time, every time

Intellicom Service Desk turns support emails into tracked tickets that are routed to the right team and measured against response deadlines. It stops requests getting lost in shared inboxes and lets customers raise and follow their own tickets.

MADE FOR

- IT support and managed service teams
- Customer service departments
- Businesses supporting customers by email and phone
- Support managers who report on response times

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WHAT YOU CAN DO

Put it to work from day one

01 Turn incoming emails into tickets, each with an owner and status

02 Route tickets to teams automatically, including round-robin assignment

03 Track response and resolution deadlines and spot overdue tickets

04 Answer common questions in one click with saved replies

05 Give customers a portal to raise and track tickets

06 Publish a knowledge base so customers can find answers themselves

INSIDE THE PRODUCT

Key features

Ticket handling

- Email converted into tickets
- Tickets split or merged
- Assignment rules by priority, issue type or workload
- Round-robin routing to teams
- Internal comments and @mentions

Service levels

- Customisable service level agreements
- Response and resolution deadlines
- Overdue tickets flagged
- Customer ratings once a ticket is resolved

Customer self-service

- Separate agent and customer portal views
- Public knowledge base
- Advanced search that recommends relevant articles
- Saved replies for consistent answers

Reporting and control

- Dashboards for pending and overdue work, response times, ticket volume and SLA status
- Analytics on each ticket, including its timeline
- Custom fields, tags and views
- Role-based permissions
- Mobile-responsive interface

BETTER TOGETHER

Works with your other Intellicom systems

> **Intellicom ERP**
> Customer records stay in step between support and the ERP.

GETTING STARTED

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Training and local support

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See Intellicom Service Desk in action

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Intellicom Shop

Sell online from the stock you already hold

Intellicom Shop is an online store built directly on top of Intellicom ERP. Products, stock levels, billing and orders live in one system, so the shop never drifts out of step with the business behind it.

MADE FOR

- Wholesalers and distributors selling online
- Retailers with stock already in Intellicom ERP
- Manufacturers taking direct orders
- Small businesses launching a first online store

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WHAT YOU CAN DO

Put it to work from day one

01 Publish products with descriptions, images and variants to a web store

02 Show customers live stock availability as inventory changes

03 Accept card and online payments through supported payment providers

04 Let customers register accounts and keep their details for faster checkout

05 Let customers track the status of their orders

06 Collect customer reviews and ratings on products

INSIDE THE PRODUCT

Key features

Catalogue

- Add, edit and manage products
- Product descriptions and images
- Product variants
- Inventory counts per product
- Real-time stock updates

Customer experience

- Customer accounts with saved information
- Cart and wishlist so shoppers can return to items later
- Advanced search and product filters
- Customer reviews and ratings
- Order status updates for customers

Payments and back office

- Payment options through PayPal and Stripe
- Inventory, billing and order processing managed in one system
- Orders flow into Intellicom ERP
- Simple interface for building an effective store

BETTER TOGETHER

Works with your other Intellicom systems

Intellicom ERP
Inventory, billing and order processing are managed together with the store, so orders and stock stay in one system.

Intellicom Payments
Online payment gateways are provided through the payments integrations.

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Set up around your business
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Looked after
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Training and local support
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See Intellicom Shop in action

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Intellicom Payments

Take online payments through established gateways

Intellicom Payments connects your business system to online payment gateways. It gives your applications a ready-made way to collect payments, rather than building each gateway connection from scratch.

MADE FOR

- Businesses selling online
- Organisations collecting recurring payments
- Teams that need more than one payment provider
- Finance managers who want payments tied to their records

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WHAT YOU CAN DO

Put it to work from day one

01 Accept payments through Stripe

02 Accept payments through PayPal

03 Collect direct debit payments using GoCardless mandates

04 Take mobile money payments using M-Pesa

05 Add Braintree, Razorpay, Paymob or PayTM where a client needs them

06 Configure each gateway through its own settings screen

INSIDE THE PRODUCT

Key features

Card and online wallets

- Stripe settings
- PayPal settings
- Braintree settings

Direct debit and mobile money

- GoCardless settings
- GoCardless mandate records
- M-Pesa settings

Regional gateways

- Razorpay settings
- Paymob settings
- PayTM settings

BETTER TOGETHER

Works with your other Intellicom systems

Intellicom Shop
Provides online payment options at checkout.

Intellicom ERP
Payment gateway modules are available to the business system.

Intellicom Platform
Gateways can be used in custom applications built on the platform.

GETTING STARTED

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Looked after
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See Intellicom Payments in action

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Intellicom POS

A complete point of sale, from the till to the books

Intellicom POS is a complete point of sale system: till software on Intellicom ERP, the counter hardware, card payments through your own provider, and the set-up, training and support to run it. Every sale comes off the same stock and lands in the same books.

MADE FOR

- Shops and trade counters
- Restaurants and takeaways
- Businesses with more than one till or branch
- Businesses reconciling card payments by hand

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WHAT YOU CAN DO

Put it to work from day one

01 Sell from the same items, prices and stock as the rest of the business

02 Take cash, card and split payments at the till

03 Print receipts and handle returns at the counter

04 Cash up each shift with the takings recorded in the books

05 See sales by till, branch and cashier the moment they happen

06 Open a new till or branch on the same system

INSIDE THE PRODUCT

Key features

Till software

- Touch-friendly selling screen
- Barcode scanning and item search
- Customer selection and loyalty points
- Discounts and pricing rules set centrally
- Returns against the original sale
- Shift opening and closing with cash-up

Counter hardware

- Till terminals and touchscreens
- Receipt printers and cash drawers
- Barcode scanners
- Supplied through South African distributors, set up and tested
- Equipment you already own used where suitable

Payments and back office

- Card and QR payments through your own payment provider
- Payments recorded against each sale
- Stock updated with every sale
- Sales and takings posted to the books
- We never hold or settle your money

BETTER TOGETHER

Works with your other Intellicom systems

Intellicom ERP
Items, prices and stock come from the ERP, and every sale, payment and cash-up lands back in its stock and accounts.

Intellicom Shop
The online store and the counter sell from the same stock, so stock levels stay in step.

GETTING STARTED

How we get you running

01

Free assessment
Thirty minutes. We look at your counter, your items and how you take payment, and tell you plainly where we would start.

02

A written plan and quote
The software, the hardware and the set-up, quoted together in writing before you decide.

03

Install, connect and test
We set up the tills, printers, drawers and scanners, load your items and prices, and test with your own stock.

04

Train and go live
Your counter staff learn the till on your own items before the first customer, and we stay close in the first weeks.

THE INTELLICOM SERVICE

We set it up, you sell

Hosted for you
The till software runs on Intellicom-managed servers in South Africa, so your sales data stays in the country.

Hardware chosen for you
Tested for the job, supplied through South African distributors and quoted once together with the set-up.

Your money stays yours
Card and QR payments go through your own provider. We record them against each sale and never hold the money.

Looked after
Updates, monitoring and a help line from people in Cape Town who know your system and your counter.

See Intellicom POS in action

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Intellicom Field Buddy

Take orders anywhere, even with no signal

Intellicom Field Buddy is a mobile app for sales reps who sell to customers on the road. Reps see their customers, prices and last known stock, take orders and record payments with or without signal, and every order reaches ERPNext exactly once.

MADE FOR

- Distributors and wholesalers with reps on the road
- Manufacturers selling to retailers
- Businesses already running ERPNext
- Sales managers who need orders in the system the same day

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WHAT YOU CAN DO

Put it to work from day one

01 Take a repeat order for a known customer in under a minute

02 Work a full day with no signal: customers, orders, visits and payments

03 See each customer's balance, credit limit, last order and last visit

04 Know every order went through once, never twice, or see a plain-English reason why it did not

05 Share a provisional order as a PDF over WhatsApp or email on the spot

06 Set it up yourself and have reps taking orders in under an hour

INSIDE THE PRODUCT

Key features

Orders

- Sales orders from cached items, price lists and customer prices
- Estimated totals offline, confirmed by ERPNext on sync
- Repeat last order and favourite items per customer
- Last known stock with the time it was read
- Orders sync as drafts, or auto-submit if you choose

Customers, visits and payments

- Customer list with balances and credit limits
- New customers captured offline, pending office approval
- Visit check-in with notes, outcome and photos
- Follow-ups due today on the rep's list
- Payments recorded offline as drafts for the office to confirm

Sync you can trust

- Every action sent once, with no duplicates on retry
- Plain-English results for anything ERPNext rejects
- Full audit trail of every order and device in ERPNext
- Encrypted data on the phone, wiped when a device is removed
- Android and iOS

BETTER TOGETHER

Works with your other Intellicom systems

> **Intellicom ERP**
> Orders, customers, visits and payments land in ERPNext and go through its own checks, so ERPNext stays the one source of truth for prices, stock and balances.

GETTING STARTED

How we get you running

01

Install

Add the Field Buddy companion app to your ERPNext, on Frappe Cloud or your own server.

02

Set up

A short wizard sets which customers each rep sees, the price list, warehouse and taxes, then checks everything is ready.

03

Invite your reps

Each rep scans a QR code on their phone. Their customers, items and prices download on the first sync.

04

Sell

Reps take orders and payments all day. Everything reaches ERPNext the moment they have signal.

THE INTELLICOM SERVICE

Built for ERPNext, made for the road

Your system stays in charge

ERPNext decides prices, stock and balances. The app never changes what a rep entered without showing them.

No passwords on phones

Each phone gets its own key tied to the rep. Remove a rep or a lost phone in ERPNext and the app wipes its data.

Built for ERPNext

Works with ERPNext version 15 and newer, on Frappe Cloud or self-hosted, including Intellicom ERP.

Help when you need it

Clear messages on every screen, and one tap sends sync diagnostics to your admin or to our team.

See Intellicom Field Buddy in action

Ask us for a demonstration and a quote tailored to your business.

pmalan@intellicom.org.za · **087 378 1162** · WhatsApp **068 609 2769**

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Intellicom Analytics

Answers from your data, without writing SQL

Intellicom Analytics connects to your databases and spreadsheets and lets you build queries, charts and dashboards without SQL knowledge. It gives managers a live view of the business instead of waiting for someone to assemble a report.

MADE FOR

- Business owners and managers who need live numbers
- Finance and operations analysts
- Teams reporting across several data sources
- Companies already running Intellicom business systems

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WHAT YOU CAN DO

Put it to work from day one

01 Connect data from several databases, files and spreadsheets

02 Build queries with a point-and-click query builder

03 Join data across sources and create pivot tables

04 Turn results into charts, with a suggested chart type for the data

05 Assemble dashboards by drag and drop and add filters

06 Share dashboards and charts internally and externally

INSIDE THE PRODUCT

Key features

Data connections

- Multiple data sources in one place
- MySQL, PostgreSQL, DuckDB and BigQuery databases
- Files and spreadsheets
- Merged datasets and calculated columns
- Reusable data models

Query builder

- Filter data and select columns
- Summaries using built-in functions or custom formulas
- Joins across sources
- Pivot tables
- Saved reports that update automatically

Charts and dashboards

- Around a dozen chart types, including bar, pie, line and trend
- Chart type suggested for your result set
- Customisable colours, layout and reference lines
- Drag-and-drop dashboards with filters
- Alerts on data changes

BETTER TOGETHER

Works with your other Intellicom systems

> **Intellicom ERP**
> Reads ERP data, including multiple record types, for reporting.

GETTING STARTED

How we get you running

01

Discover

We learn how your business runs today and agree what the system must do.

02

Configure

We set it up around your processes, documents and approvals.

03

Move and train

We bring your existing data across and train the people who will use it.

04

Go live and grow

We switch you over, stay close in the first weeks and add more as you grow.

THE INTELLICOM SERVICE

We run it, you use it

Hosted for you

Runs on Intellicom-managed servers in South Africa, so your data stays in the country and there is nothing to install.

Set up around your business

We configure it to match how you already work and bring your existing data across.

Looked after

Backups, updates and monitoring are handled by our team, so your people can get on with their jobs.

Training and local support

We train your team and stay on call, with support from people in Cape Town who know your system.

See Intellicom Analytics in action

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Intellicom

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Intellicom Lending

Manage every loan from application to closure

Intellicom Lending is a loan management system that follows each loan from origination through disbursement, repayment and closure. Loan terms, collateral, billing and accounting sit in one place, so a lender can see its portfolio without reconciling separate spreadsheets.

MADE FOR

- Lenders and finance businesses
- Credit and loan administration teams
- Collections teams tracking overdue accounts
- Finance teams that need loans reflected in the ledgers

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WHAT YOU CAN DO

Put it to work from day one

01 Set up loan products with terms, interest rates and repayment options

02 Take a loan through application, disbursement, repayment and closure

03 Record the collateral, guarantees and securities behind each loan

04 Generate accounting entries automatically and view financial reports in real time

05 Automate billing, interest calculation and tax handling

06 Track days past due and classify non-performing assets

INSIDE THE PRODUCT

Key features

Loan products and operations

- Loan products with configurable terms, interest rates and repayment options
- Loan booking
- Lifecycle management from origination to closure
- Portfolio management
- Custom approval workflows and automated processes

Security and risk

- Collateral, guarantee and security tracking per loan
- Automated days-past-due tracking
- Non-performing asset classification
- Support for credit reporting
- Regulatory reporting

Accounting and billing

- Automatic accounting entries
- Real-time financial reports
- Automated billing and interest calculation
- Tax handling
- Integrated ledgers and invoicing

Partners, collections and access

- Co-lending arrangements between partners
- Transfer of loans between parties
- Collection management
- Role-based access control
- A REST API for connecting other systems

BETTER TOGETHER

Works with your other Intellicom systems

Intellicom ERP
Loan accounting, invoicing and tax handling use the ERP ledgers.

Intellicom Chat
Documents from this product can be shared in chat, trigger channel alerts and be actioned from the conversation.

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Training and local support
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See Intellicom Lending in action

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Intellicom

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Intellicom Health

Patient care and back office in one system

Intellicom Health is a healthcare management system for clinics and hospitals. It handles patient records, outpatient and inpatient care, laboratory work and rehabilitation, and ties them to the accounting, stock, purchasing and staff administration a facility needs to run.

MADE FOR

- Single clinics and multi-site practices
- Hospitals and healthcare providers
- Laboratory and rehabilitation services
- Facility administrators who need clinical and finance data together

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WHAT YOU CAN DO

Put it to work from day one

01 Manage patient records in one place

02 Run outpatient and inpatient management

03 Record clinical procedures, laboratory work and physiotherapy

04 Map your facility with service units and your specialities with medical departments

05 Manage pharmacy, supplies and purchasing alongside patient care

06 Give patients access through a patient portal

INSIDE THE PRODUCT

Key features

Clinical and patient care

- Patient management
- Outpatient and inpatient management
- Clinical procedures
- Rehabilitation and physiotherapy
- Laboratory management
- Support for multiple medical coding standards

Facility structure

- Service units that map any healthcare facility
- Medical departments that map specialities
- Deployments from a single clinic to multiple sites

Operations and administration

- Pharmacy and supplies
- Purchasing
- Human resources
- Accounts and finance
- Asset management
- Quality management

Access and connectivity

- Authentication and role-based access permissions
- A patient portal
- Payment integration
- Website support
- An API-based design for connecting other systems

BETTER TOGETHER

Works with your other Intellicom systems

Intellicom ERP
Pharmacy, purchasing, accounts, assets and quality management run on the ERP.

Intellicom People
Human resources administration for the facility is handled in People.

Intellicom Chat
Documents from this product can be shared in chat, trigger channel alerts and be actioned from the conversation.

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See Intellicom Health in action

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Intellicom

Intellicom

INTELLICOM · BUSINESS SOFTWARE



Intellicom Campus

Admissions, fees, timetables and results in one system

Intellicom Campus is a school and institute management system that covers admissions, student records, fees, timetables, attendance and exams. It replaces separate spreadsheets and paper files with one platform, and gives students a portal to see their own timetable, grades and fees.

MADE FOR

- Schools and academic institutes
- Administrators handling admissions and enrolment
- Accounts staff collecting fees
- Instructors managing schedules, attendance and exams
- Students and parents using a self-service portal

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WHAT YOU CAN DO

Put it to work from day one

01 Capture applications through custom admission forms and create student records from them

02 Enrol students into programmes and courses, including in bulk, and divide them into batches

03 Set fee structures by academic year and course, with discounts, and assign them to groups of students

04 Schedule courses by day, time and academic term, and reschedule when needed

05 Schedule exams, apply grading criteria and release results to students

06 Promote students to the next class or semester

INSIDE THE PRODUCT

Key features

Admissions and student records

- Custom admission forms
- Student records created automatically from submitted details
- Enrolment into programmes and courses
- Bulk admission into a single programme
- Division of students into batches

Fees

- Fee structures by academic year and course, with discounts
- Bulk assignment of fee structures to student groups
- Monthly, quarterly, term-wise and yearly schedules
- Online fee payment through the student portal
- Invoices and accounting entries handled in the ERP

Classes, attendance and exams

- Instructor records and course assignments
- Course schedules by day, time, date and academic term, with rescheduling
- An attendance tool
- Exam scheduling by date, time, venue, programme and course
- Configurable grading criteria applied automatically from scores

Student portal

- View enrolled courses, timetables and class schedules
- See current and past grades
- View attendance and apply for leave
- Pay fees online
- Download invoices

BETTER TOGETHER

Works with your other Intellicom systems

Intellicom ERP
Fee transactions flow into the ERP, which handles orders, invoices and the accounting ledgers.

Intellicom Chat
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Training and local support
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See Intellicom Campus in action

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Intellicom Academy

Train staff and customers on your own platform

Intellicom Academy is a learning platform for building courses, running classes and issuing certificates. It replaces scattered videos, documents and spreadsheets with one place where learners study and you can see their progress.

MADE FOR

- Training companies and colleges
- HR and compliance teams
- Businesses training customers or resellers
- Professional bodies and associations

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WHAT YOU CAN DO

Put it to work from day one

01 Build courses from chapters and lessons with videos, PDFs, slides and quizzes

02 Run cohort-based batches with start and end dates, seat limits and instructors

03 Schedule live classes for a batch through Zoom or Google Meet

04 Test learners with quizzes and assignments reviewed by evaluators

05 Issue certificates automatically on completion, or in bulk for a whole batch

06 Charge for a course, a batch or just the certificate

INSIDE THE PRODUCT

Key features

Courses and content

- Chapters and lessons with text, video, PDFs and slides
- YouTube and Vimeo videos embedded from a pasted link
- SCORM packages uploaded when moving content from another system
- Student View to preview a lesson as learners see it
- Option to enforce lesson completion before the next lesson opens

Classes and cohorts

- Batches with dates, timings, timezone and online or offline mode
- Optional seat caps and assigned instructors
- Learners in a batch enrolled in all its courses automatically
- Programs that group courses into a set sequence
- Live classes through Zoom or Google Meet

Assessment and certificates

- Quizzes with single-choice, multiple-choice and open-ended questions
- Assignments submitted as PDFs or documents
- Evaluator role to review submissions
- Certificates on course completion, with a default template or your own

Administration and sales

- Roles for student, instructor, evaluator and moderator
- Enrolment and per-learner progress dashboards
- Payment gateway support for selling courses, batches or certificates
- Email and in-app notifications when new courses or batches go live

BETTER TOGETHER

Works with your other Intellicom systems

> **Intellicom Chat**
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Training and local support

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See Intellicom Academy in action

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Intellicom Knowledge Base

Publish guides your team and customers find

Intellicom Knowledge Base is a wiki for help centres, product guides, handbooks and team notes. Writers edit in a rich editor, changes are reviewed before they go live, and readers get fast search and navigation.

MADE FOR

- Support teams running a help centre
- Companies keeping a staff handbook
- Software and product teams writing documentation
- Organisations documenting procedures

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WHAT YOU CAN DO

Put it to work from day one

01 Publish separate wikis, each with its own address, logo and access rules

02 Limit a wiki to chosen roles or make it public

03 Write pages with tables, task lists, code blocks, callouts, images and videos

04 Review edits through change requests before publishing

05 Track page views, top pages and referrers

06 Collect reader feedback on each page

INSIDE THE PRODUCT

Key features

Writing

- Rich text editor with tables, task lists, callouts and code blocks
- Images, PDFs, videos and Mermaid diagrams
- Content stored as Markdown
- Drafts saved for later publishing

Review and history

- Change requests that reviewers approve, reject or send back
- Readers can propose changes
- Administrators choose who may publish directly
- Version history with author and timestamp, and revert

Reading experience

- Page tree and table of contents
- Search across pages
- Light and dark mode
- PDF download of pages
- Per-page feedback

Reach and sync

- Analytics per wiki, space or page
- Sync a space with Markdown files in a GitHub repository
- Meta tags, social cards and sitemap
- Markdown copy of each page

BETTER TOGETHER

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Intellicom Teamspace

Calm, organised discussion for remote teams

Intellicom Teamspace is a discussion platform for teams that work at different times and places. Conversations live in threads grouped by team and project, so decisions stay easy to find instead of disappearing in chat.

MADE FOR

- Remote and distributed teams
- Project-based businesses
- Agencies working with outside clients
- Teams tired of long chat streams

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WHAT YOU CAN DO

Put it to work from day one

01 Start discussions teammates answer at their own pace

02 Group conversations by team, project, client or topic

03 Keep meeting minutes, proposals and ideas as shared pages

04 Invite outside guests into specific discussions

05 Search discussions, tasks, pages and comments

06 Follow projects and get notified of mentions and reactions

INSIDE THE PRODUCT

Key features

Discussions

- Thread-first discussions
- Single feed of all discussions
- Quoting earlier messages in comments
- Mentions, reactions and polls
- Rich text with tables, images, videos and links

Organisation

- Spaces for projects, teams, clients or topics
- Project READMEs
- Following specific projects
- Unlimited conversation history

People and access

- Profiles with photo, bio and cover image
- People directory showing posts and replies
- Guest invitations to chosen discussions
- Pages private by default, shareable with a team or space

Search and alerts

- Title search across discussions, tasks and pages
- Full-text search across comments
- Notifications for mentions and reactions

BETTER TOGETHER

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Intellicom Chat

Work conversations that sit beside your business records

Intellicom Chat is a team messaging platform with channels, direct messages and threads, available on desktop and mobile. It moves work conversations out of scattered WhatsApp groups and into one place, and because it connects to your business systems, people can discuss and act on real documents without switching tools.

MADE FOR

- Teams that want simple, organised work chat
- Businesses replacing WhatsApp groups for work conversations
- Organisations already running Intellicom ERP, People, CRM or Service Desk
- Support and operations teams that need to act on documents quickly

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WHAT YOU CAN DO

Put it to work from day one

01 Run team conversations in public and private channels, grouped into workspaces

02 Keep side discussions tidy by moving them into threads

03 Share files, polls and links with previews, and find them again through search

04 Paste a link to a business document and see a card with its status and key fields

05 Approve, reject or send back a document without leaving the chat

06 Export messages, files and channels, or take a full backup, whenever you need to

INSIDE THE PRODUCT

Key features

Everyday messaging

- Public and private channels, grouped into workspaces
- Direct messages between colleagues
- Threads for side discussions
- Formatting, mentions, code blocks, polls, emoji and custom reactions
- Reminders and scheduled messages

Files and search

- Share photos, videos and documents
- Link previews inside conversations
- Files listed per channel
- Search across messages, files, links and people
- Message history that stays available

Connected to your business systems

- Document cards that show status and key fields from a pasted link
- Channel notifications when a document is created, changed or submitted
- Notification conditions and message templates set up without code
- Approvals and workflow actions taken directly from the chat
- Leave status shown next to a person's name

Anywhere access and automation

- Desktop and mobile access, including iOS and Android apps
- Web and phone push notifications with quiet hours and per-channel settings
- Bots that can post and reply
- Incoming webhooks that post into channels
- AI agents that can use your own OpenAI or compatible provider

BETTER TOGETHER

Works with your other Intellicom systems

Intellicom ERP
Share ERP documents in channels, get alerts and approve from the chat.

Intellicom People
See who is on leave right next to their name.

Intellicom CRM
Link, discuss and follow CRM records in channels.

Intellicom Service Desk
Share tickets in channels and raise issues from messages.

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Intellicom

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Intellicom Files

Store, share and edit files in one place

Intellicom Files is a private file storage and sharing platform with a built-in document editor. It gives your team one controlled place to keep files, share them with colleagues or outsiders, and work on documents together.

MADE FOR

- Small and medium businesses replacing consumer file-sharing
- Professional firms sharing files with clients
- Teams that need guest access with limits
- Organisations wanting storage on infrastructure they choose

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WHAT YOU CAN DO

Put it to work from day one

01 Upload large files and whole folders while keeping their structure

02 Preview supported file types in the browser without downloading

03 Stream video directly from the server

04 Share with users, groups, everyone on the site or the public

05 Give guests limited, controlled access

06 Edit documents together in real time and restore earlier versions

INSIDE THE PRODUCT

Key features

File management

- Multi-part uploads for large files
- Folder uploads that keep directory structure
- In-browser previews for supported file types
- Video streaming from the server
- Search across your files and files shared with you

Sharing and control

- Share with users, groups, everyone on the site, or publicly
- Guest users with limited access
- Activity log of permission and metadata changes per file
- Storage pooled across all users or a quota per user

Document editor

- Real-time collaboration with users and guests
- Annotations with resolve and reply on comments
- Manual versions you can restore
- Automatic versions to reduce the risk of data loss
- Import of .docx documents

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Looked after

Backups, updates and monitoring are handled by our team, so your people can get on with their jobs.

Training and local support

We train your team and stay on call, with support from people in Cape Town who know your system.

See Intellicom Files in action

Ask us for a demonstration and a quote tailored to your business.
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Intellicom

Intellicom

INTELLICOM · BUSINESS SOFTWARE



Intellicom Mail

Business email with administration in one place

Intellicom Mail is a web mailbox and administration console for running business email. Staff get a modern webmail client, and administrators manage domains, members and mail servers from a single dashboard, instead of juggling separate tools.

MADE FOR

- Organisations that want to run their own business email
- IT administrators managing several mail domains
- Teams that need shared address books and mailing lists
- Hosting providers managing mail for multiple clients

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WHAT YOU CAN DO

Put it to work from day one

01 Read, send, reply to and forward email in a web mailbox

02 Search and filter mail and navigate by folder and thread

03 Manage contacts and address books

04 Set up identities and vacation auto-replies

05 Add domains and publish the DNS records they need

06 Invite members and manage mailing lists from an admin dashboard

INSIDE THE PRODUCT

Key features

Mailbox

- Folder and thread navigation
- Compose, reply and forward
- Search and filtering
- Keyboard shortcuts
- Installable as an app on desktop and phone

Contacts and settings

- Address books and contacts
- Account and identity settings
- Vacation auto-reply settings
- Mail import and export

Administration

- Domain management
- Member and access management
- Invite workflows
- Mailing list management
- Provisioning and DNS record management for mail servers
- Control of more than one mail server cluster from one place

Sign-up and integration

- Open sign-up limited to approved domains
- Invite-based sign-up
- Send and receive mail through an API
- Authentication checks for mailbox ownership and permission

BETTER TOGETHER

Works with your other Intellicom systems

> **Intellicom Platform**
> Runs on the same platform, so it can be extended and tailored to a client.

GETTING STARTED

How we get you running

01

Discover

We learn how your business runs today and agree what the system must do.

02

Configure

We set it up around your processes, documents and approvals.

03

Move and train

We bring your existing data across and train the people who will use it.

04

Go live and grow

We switch you over, stay close in the first weeks and add more as you grow.

THE INTELLICOM SERVICE

We run it, you use it

Hosted for you

Runs on Intellicom-managed servers in South Africa, so your data stays in the country and there is nothing to install.

Set up around your business

We configure it to match how you already work and bring your existing data across.

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Intellicom Sites

Build and publish fast websites visually

Intellicom Sites is a visual website builder. You lay out pages on a canvas, optionally pull in records from your own database, and publish with one click as lightweight pages. It suits businesses that want to manage their own site without writing code.

MADE FOR

- Small businesses managing their own website
- Marketing teams building landing pages
- Organisations with content held in business data
- Agencies building sites for clients

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WHAT YOU CAN DO

Put it to work from day one

01 Lay out pages on a visual canvas with desktop, tablet and mobile views

02 Describe a page to the built-in assistant and have it built

03 Generate one page per database record, such as blog posts

04 Reuse components across pages and update them in one place

05 Publish in one click and restore earlier versions

06 Restrict pages to signed-in visitors

INSIDE THE PRODUCT

Key features

Design

- Drag-and-drop canvas with properties panel
- Separate desktop, tablet and mobile designs
- Colour and font tokens with light and dark values
- Hover and focus styles without writing CSS
- Custom font uploads
- Figma frame import through a plugin

Content and data

- Reusable components with props
- Complete starter site templates
- Pages generated from database records using a short script
- Paste blocks between sites

Built-in assistant

- Builds pages from a plain description
- Reuses your existing colours, navbar and footer
- Asks for approval before risky changes such as new form storage
- Changes can be reverted

Publishing

- One-click publish as lean HTML and CSS
- Meta tags and automatic sitemap
- Automatic WebP image conversion
- Page views and referral analytics
- Version history, custom JavaScript and CSS

BETTER TOGETHER

Works with your other Intellicom systems

Intellicom Platform
Pages can be driven by records held in your Intellicom Platform database.

Intellicom Chat
Records from this product can be shared in chat channels, trigger alerts and be discussed where the team already talks.

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INTELLICOM · BUSINESS SOFTWARE



Intellicom Print Studio

Design professional documents without writing code

Intellicom Print Studio is a visual designer for the invoices, quotes, statements and other documents your business prints or emails. You lay out the page on screen, see the result as you work, and pull in data from the document and its linked records automatically.

MADE FOR

- Finance teams wanting branded invoices and statements
- Businesses needing a custom document layout
- Operations managers designing delivery notes and forms
- Administrators who want layout changes without a developer

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WHAT YOU CAN DO

Put it to work from day one

01 Design print layouts on screen with live feedback

02 Fill documents automatically from the chosen record and its linked records

03 Build and edit tables with visual feedback

04 Create documents that run over several pages

05 Add custom data or custom elements for special requirements

06 Give every document a consistent, branded look

INSIDE THE PRODUCT

Key features

Visual design

- Visual interface for building formats
- Real-time feedback while you design
- Table editor with visual feedback
- Multi-page layouts for longer documents

Data

- Data from the selected document placed on the page
- Data from linked documents populated automatically
- Custom data for special cases

Flexibility

- Scripting for power users
- Custom HTML elements
- Layouts that suit complex documents

BETTER TOGETHER

Works with your other Intellicom systems

Intellicom ERP
Designs print layouts for business documents and fills them from the record and its linked records.

Intellicom Platform
Works with documents in custom applications built on the platform.

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INTELLICOM · BUSINESS SOFTWARE



Intellicom Platform

Custom business applications, built to fit you

Intellicom builds custom business applications for clients on a proven low-code platform. Instead of bending your process to off-the-shelf software, we model how your business actually works and deliver forms, workflows, reports and dashboards that fit it.

MADE FOR

- Businesses with processes standard software does not cover
- Organisations outgrowing spreadsheets
- Companies needing add-ons to Intellicom ERP
- Service providers needing separate environments per customer

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WHAT YOU CAN DO

Put it to work from day one

01 Replace spreadsheets and paper forms with a proper business application

02 Define your own record types, forms and fields to match your process

03 Control who can see and do what through role-based permissions

04 Automate approvals and steps with workflows

05 Report on your data with reports, dashboards and Kanban boards

06 Extend the ERP system with your own screens and business rules

INSIDE THE PRODUCT

Key features

Build quickly

- Metadata-driven design where each record type defines its table, form and logic
- Form builder for designing forms
- Automatic REST API for every record type
- Custom client-side scripts
- Server-side event hooks written in Python

Ready-made business building blocks

- Accounting and lead management components
- Users, roles and permissions
- Workflows
- Reports and dashboards
- Real-time updates

Views and usability

- List, tree, Kanban and calendar views
- Configurable workspaces and list views
- Mobile-friendly forms, reports and dashboards
- Multi-company and multi-location support

Hosting and scale

- Several separate sites, each with its own database, from one installation
- Background job queues and caching
- Runs on Linux servers using Docker
- Horizontal and vertical scaling

BETTER TOGETHER

Works with your other Intellicom systems

Intellicom ERP
Intellicom ERP runs on the platform, so custom applications can extend it.

Intellicom Shop
Online store runs on the same platform and can be customised.

Intellicom Print Studio
Designs print layouts for documents in custom applications.

Intellicom Payments
Payment gateways can be added to custom applications.

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